

Work Health and Safety

Policy Statement

Certified Training Resources Australia is committed to providing quality training and assessment, in accordance with the Standards for Registered Training Organisations (SRTOs 2015). As such, Certified Training Resources Australia complies with relevant Federal, State and Territory laws, including those pertaining to work health and safety.

The policy ensures that Certified Training Resources Australia complies with the Work Health and Safety Act of 2011 and other relevant Commonwealth Work Health and Safety (WHS) regulatory requirements that are relate to its operation and scope of registration.

Scope

Certified Training Resources Australia strives to maintain a learning environment free of safety and health hazards, and that all staff, clients and visitors are made aware of health and safety requirements. These include emergency procedures that can affect their participation in vocational education and training.

Certified Training Resources Australia will:

- 1. provide a healthy learning environment for its staff, clients and contractors;
- 2. maintain a safe workplace in order to enable employees to perform their tasks safely and efficiently; and
- 3. comply with laws, regulations and standards that apply to Work Health and Safety.

Policy Principles

Underpinning Principles

- 1. Certified Training Resources Australia consults its employees regarding Work Health and Safety (WHS).
- 2. Risk Management is a top priority in all activities on and off site, and WHS is essential to risk management. Communication within all levels of Certified Training Resources Australia ensures everything from clearly marked exits to spill signage and evacuation plans, and will be the foundation of a comprehensive approach to WHS.
- 3. The CEO of Certified Training Resources Australia conducts safety risk audits bi-annually. Any identified risks will be logged into the **Continuous Improvements Register**.
- 4. Certified Training Resources Australia continuously monitors the welfare of its clients and employees and has contingencies for situations that may negatively affect their health and safety.
- 5. Matters pertaining to WHS are regularly discussed in management meetings.
- 6. Certified Training Resources Australia ensures that its employees and clients have ergonomic equipment.
- 7. Staff meetings regularly include discussions about the safe use of equipment.
- 8. Certified Training Resources Australia ensures that it provides and maintains safe plant and equipment.
- 9. Certified Training Resources Australia promotes environmental protection, and ensures that proper disposal of various materials, including industrial waste where relevant, is carried out by all employees.



Training for the future

First Aid

- 1. Certified Training Resources Australia always has employees on duty who are qualified to administer first aid.
- 2. Certified Training Resources Australia ensures that only qualified employees administer first aid.

Management of Workplace Hazards / Risks

- 1. Certified Training Resources Australia conducts regular safety checks in the workplace.
- 2. Trainers/assessors must conduct a safety inspection of the learning environment prior to the commencement of training and assessment every day.
- 3. Identified hazards will be reported to the CEO of Certified Training Resources Australia immediately.
- 4. Hazard management will include:
 - a. hazard identification;
 - b. risk assessment;
 - c. risk control; and
 - d. monitor and evaluation.

Reporting Accidents and Incidents

All accidents and incidents will be reported to the CEO of Certified Training Resources Australia immediately.

Emergency Management Plan

In the event of an accident or incident, emergency management plans must be followed. These may include:

- 1. administration of first aid;
- 2. organising medical assistance (Paramedics, Doctors, Transport to Hospital/Medical facility);
- 3. bomb threat protocols;
- 4. evacuation protocols; and
- 5. hazard corrective actions.

Certified Training Resources Australia's Responsibilities

Certified Training Resources Australia will:

- 1. provide a safe working environment with adequate facilities and amenities;
- 2. maintain safe working conditions through continuous monitoring of the work environment;
- 3. ensure that employees have enough information about workplace health and safety, particularly about the reporting of health and safety issues;
- 4. maintain the health and safety records of employees;
- 5. assign a manager to be Certified Training Resources Australia's health and safety representative; and
- 6. allow employees to assign one of their peers to be their health and safety representative.

Employees and Client's Responsibilities

All employees and clients are primarily responsible for:

- 1. their own health and safety, and for the health and safety of those who may be affected by their acts and omissions;
- 2. cooperating with Certified Training Resources Australia regarding compliance requirements imposed by or under the Work Health and Safety Act of 2011;
- 3. avoiding wilful, reckless misuse of safety equipment; and



Training for the future

4. ensuring the health and safety of everybody in Certified Training Resources Australia by not wilfully putting anyone's health and safety at risk.

Legislation

- 1. Certified Training Resources Australia abides by the Work Health and Safety Act 2011.
- 2. Certified Training Resources Australia adheres to the Act's WHS framework, and secures the health and safety of employees and workplaces by:
 - a. protecting employees and clients against hazards to their health, safety and welfare through the elimination or minimisation of risks arising from work;
 - b. providing for fair and effective workplace representation, consultation, cooperation and issue resolution in relation to WHS;
 - c. promoting updates in WHS practices among unions and employer organisations, and helping employers and employees achieve a healthier and safer work environment;
 - d. promoting the provision of advice, information, education and training in relation to work health and safety;
 - e. enacting necessary measures to ensure compliance with the Work Health and Safety Act of 2011;
 - f. ensuring proper scrutiny of persons who perform functions under the Work Health and Safety Act, and proper reviews of actions they have taken in this capacity;
 - g. providing a framework for continuous improvement and progressive WHS standards; and
 - h. maintaining and strengthening the national harmonisation of laws relating to WHS and facilitating a consistent national approach to WHS in this jurisdiction.

Records Management

All documentation from WHS processes is maintained in accordance with Records Management Policy. (See Records Management Policy)

Monitoring and Improvement

All WHS practices are monitored by the CEO of Certified Training Resources Australia. Areas for improvement are identified and acted upon. (See Continuous Improvement Policy)